



Why a mobile app? In today's increasingly mobile world (65% of U.S. citizens use a smart device), cities must adapt to meet citizens where they are or get left behind. The City of Vancouver has launched the free MyVancouver app to provide residents with a direct, convenient line of communication with City employees to solve issues affecting our community.

What can you do with it?

- **REPORT** non-emergency issues, including potholes, graffiti, sign damage or street light outages quickly and easily by uploading a photo and GPS location
- **COMMUNICATE** directly with the right City employee on reported issue
- **STAY IN-THE-KNOW** on the status of your request
- **DISCOVER** local places using the places widget as a visual guide, including transportation hubs, municipal buildings, parks and hospitals
- **ACCESS** City services, such as parking ticket or permit payments and street sweeping schedules
- **JOIN** the social media conversation with the #IHeartVanWa widget

How to download:

The free MyVancouver app is now available in the iTunes App Store and the Android Google Play store when you search MyVancouver. For more information visit: cityofvancouver.us/myvancouver

A 60-second animated video showcases the app's key features at <http://bit.ly/myvancouver>



www.cityofvancouver.us

(360) 487-8600

415 W. 6th St. | PO Box 1995, Vancouver, WA 98668-1995

CITY OF
Vancouver
WASHINGTON